



PRIVATE HIRE TERMS & CONDITIONS

- £50.00 deposit is required to secure any private hire
- Full payment will be required within 14 days of booking.
- Adverse weather & equipment failure is something we are unable to control, if we experience adverse weather conditions which may result in your attraction being closed the following will happen:
 - + Prior to you arriving, a full refund will be offered or an alternative date offered.
 - + If you have already arrived and are using the attraction you have booked and we experience adverse weather or equipment failure, a partial refund will be offered (this does not include any food, drink or ancillary items purchased)
- If one of your guests defecates or vomits on the Dippy's Splash Zone which will result in the closure, no refund or partial refund will be offered. You will not be able to use the other attractions or equipment.
- Any children with nappies must be wearing swimwear nappies. Please see below safety guide to ensure our guide is adhered to for your safety.
- There is no age restriction to hire Dippy's Splash Zone, we ask that children are suitably supervised by adults.
- We are here to supervise safe play for your children
- Guests are not permitted to use any other area of the park during the Private Hire.



DATA PROTECTION

The information taken at the time of purchase is required to process your booking. It will be used to advise you of any changes and provide confirmation. We may process your data to keep you informed of news, events and special offers which may be of interest to you. If you do not want us to use your information after the sale of the booking for the marketing purposes described, please let us know using our link. <https://www.surveymonkey.co.uk/r/RoarrDA>

Details correct at time of going to press. Terms and conditions are subject to change without notification.

Please read and retain this copy of the Terms & Conditions.