



2020 ROARR-SOME BENEFITS GOLD, PLATINUM & DIAMOND SEASON TICKETS

Entry to Roarr! Dinosaur Adventure for 12 months from date of purchase, or until season ticket pass quota spent if earlier

- **NEW 50% Off admission to Jimmy's Farm**
- **50% Off the admission prices at Africa Alive! and Banham Zoo**
- **20% Discount on gifts from Base Camp: Sales & Supplies***
- **15% Discount on food and drink purchased from Dippy's Snack Shack*, Dinomite Café*, Nautilus* and The Explorers Restaurant* Exclusions apply***
- **50% Off any Events Photo Team printed products**
- **10% Discount when booking a Private Hire for Predator High Ropes, Dippy's Splash Zone and Dinomite Indoor Play**
- **Use your season ticket for Mother's Day and Father's Day promotional offers***
- **Season ticket holders gain FREE admission to 'Dino's at Night'**
- **10% Discount when booking a Birthday Party for season ticket adult(s) and child(ren)**
- **Visiting with family and friends? Guests pay the published reduced group price admission on entry**
- **Renewal Time - Family members living at the same address added at the time of renewal, receive the discounted renewal rate! Valid only at the time of renewal**
- **Discounted admission to 'PrimEvil' at Roarr! Dinosaur Adventure. See www.primevil-scare.com for more details**
- **Benefits are subject to change or withdrawal without notice**

PLEASE NOTE: YOUR VALID SEASON TICKET MUST BE SHOWN AT ALL TIMES TO OBTAIN ADMISSION AND ANY BENEFITS, OR ADMISSION WILL BE CHARGED WHICH IS NON-REFUNDABLE.



TERMS & CONDITIONS

ROARR-SOME GOLD, PLATINUM AND DIAMOND SEASON TICKETS

Please read and retain your copy of the Terms & Conditions

- A valid season ticket **MUST** be shown when visiting Roarr! Dinosaur Adventure or admission will be charged, which is non-refundable.
- A Roarr! Dinosaur Adventure season ticket is valid for 12 months from date of purchase or until season ticket pass quota spent, if earlier.
- Children 90cm and over will need a season ticket to gain entrance and all children under 16 years old must be accompanied by an adult at all times.
- Only the pictured and named person of the season ticket can gain entry to Roarr! Dinosaur Adventure.
- Season tickets are issued to an individual and are only valid when they contain a photograph of the holder. The photograph will be taken at Guest Services only, at the time of your purchase or on your next visit to Roarr! Dinosaur Adventure.
- Lost or replacement cards will incur a charge of £5.00 per card.
- The management reserves the right to refuse entry or discounts if a valid season ticket is not produced.
- Roarr! Dinosaur Adventure reserve the right to cancel a season ticket without refund if a season ticket holder knowingly allows a third party to use their card.
- Season tickets are not transferable and remain the property of Roarr! Dinosaur Adventure and must not be defaced.
- Visitors upgrading admission tickets to a season ticket must have their own admission receipt for upgrading, which must be completed on the same day as purchased. Another person's entry receipt cannot be used.
- Visitors purchasing season tickets for another person cannot have the cost of their own admission deducted from the purchase.
- Roarr! Dinosaur Adventure is closed Christmas Day and Boxing Day.
- All season ticket holders are subject to the normal conditions of entry.
- Roarr! Dinosaur Adventure season tickets cannot be cancelled or any outstanding validity refunded.
- If Roarr! Dinosaur Adventure is closed subject to circumstances beyond the Park's control or adverse weather conditions, season ticket holders are not entitled to a refund.
- Season tickets are only valid on the days which the Park is open.
- Season tickets cannot be purchased using promotions or discounts.
- Any family members living at the same address, valid at time of renewal only, also receive the discounted renewal rate.
- Roarr! Dinosaur Adventure reserves the right to discount the cost of season tickets without having to refund existing season ticket holders.
- The data you supply will only be used for the purpose intended and not passed to any third parties.
- Last admissions are 1 hour prior to the park closing throughout the year. This is non-negotiable due to safe operation and closing of the Park.

ADDITIONAL TERMS AND CONDITIONS FOR A REGISTERED DISABLED AND CARER ROARR-SOME GOLD, PLATINUM AND DIAMOND SEASON TICKETS

- Please Note: For the purchase of a registered disabled season ticket, a visitor will be asked to provide documentation to validate their need for the disabled discount. This could be in the form of a blue badge, or a letter from a recognised authority confirming the customer is in receipt of DLA or PIP, when the season ticket is purchased.
- The named registered disabled person will need to have their photograph taken.
- The carer's season ticket must be purchased in the same transaction as a registered disabled adult or child season ticket. It is not possible to issue a carer season ticket in a separate transaction as it is only valid when accompanying a disabled season ticket holder.
- The carer's season ticket must be valid for the same period as the disabled adult or child season ticket. Only one carer's season ticket can be purchased per disabled season ticket.
- However, each situation can be looked at on its own merit. If multiple carers are required to accompany a registered disabled adult or child, we can accommodate and authorise this with prior arrangement.
- The issuing of a 'Carer of 'season ticket can be issued, and must include the name of the disabled adult/child and their photograph. Any additional carers to this will be required to pay that day's admission carers rate for entry.
- Please contact Guest Services on 01603 876310 (option 2) to discuss further. All other terms and conditions apply to this card.

IMPORTANT NOTIFICATIONS

- There will be occasions during the year when certain attractions will be closed for either maintenance, cleaning, or to allow the PrimEvil event to take place.
- Adverse weather conditions may be a factor as to whether certain attractions such as Dippy's Splash Zone, Predator High Ropes and the Dinosaur Trail/Neanderthal Walk are closed, but this is for your safety. No refunds or discounts are applicable during this time.
- Important notifications are shown on our website www.roarrdinosauradventure.co.uk and on our Facebook page if applicable. Please check for details or before you visit to save any disappointment.

DATA PROTECTION

The information taken at the time of purchase is required to be collected for the purpose of processing your season ticket. It will be used to advise you of any changes and when it is time to renew. We may process your data to keep you informed of news, events and special offers which may be of interest to you. If you do not want us to use your information for the marketing purposes described, please let us know by using our link.

<https://www.surveymonkey.co.uk/r/RoarrDA>

**Terms and Conditions are subject to change or withdrawal without notification.
Details correct at time of issue.**